

## WHY CHOOSE US?

### The Engineering Team

We have a highly skilled and experienced team of Engineers strategically placed to allow us to offer a rapid response across the UK.

Our Engineers have manufacturers training on all the products we sell including; X-Ray generators, CR and DR Digital Systems, Ultrasound, Monitors, Anaesthetic Machines, Autoclaves, Diathermy, Dental and much more. We carry out works identified within the latest manufacturer service bulletin and will replace all "service parts."

### Workshop Repair Centre

Our in-house repair centre provides after-sales support and advice on all Equipment, Repairs, Servicing and Calibration. We service and repair Monitors, Infusion Pumps, Microscopes, Heating Units, Centrifuges, Suction Units, Diagnostics Sets, Electrosurgical Units, Autoclaves, Lighting and much more.

### Customer Services Team

Our Customer Services Teams provide Telephone Support, Assistance and Organise Engineer visits when required. Most of our team has been in the Veterinary and Medical Equipment field for years, enabling them to use their knowledge and expertise to help.

**SPECIALIST VETERINARY EQUIPMENT  
SALES AND SERVICING**

INSTALLATIONS



We have been providing new and used medical equipment to vets for decades. Our highly experienced team includes skilled Engineers and Technicians as well as trained Veterinary nurses who understand not only how the equipment works but the applications too.

We can provide a consultation service helping you to plan for a new practice (opening or refurbishment). A consultation ensures that you procure the best equipment and utilise all of the available space. Our extensive range of new and pre-owned equipment blended with our industry leading knowledge means that we can tailor your needs within your available budget.

*Finance Options Available - Ask for more information.*

Most New equipment comes with a 12-month parts and labour warranty.

All Pre-owned equipment is inspected, serviced, calibrated and comes with a 3-month warranty.

**If we sell it, we support it.**

CONTACT



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SERVICING  
BREAKDOWN  
INSTALLATIONS



**PHOTON**  
SURGICAL  
SYSTEMS

SPECIALIST VETERINARY EQUIPMENT  
SALES AND SERVICING

## ROUTINE SERVICING

At Photon Surgical Systems Ltd, we understand the importance of keeping your equipment in good working order at all times and the inconvenience and stress it causes when equipment becomes non-operational.

We have provided our customers efficient, high quality and competitively-priced technical support for decades. Our Engineers have a wealth of experience and work on various makes and models of equipment, both current and discontinued.

Having your Medical Equipment serviced on an annual basis is highly recommended not only by us but by the manufacturers themselves. Many of our products come with extended parts warranties (\*subject to the condition that the equipment is serviced regularly by the supplier). Equipment such as X-ray generators must be inspected annually in keeping with RCVS regulations.

During an annual service from one of our experienced engineers your machine will be vigorously inspected and tested thoroughly cleaned and all hair and artefacts removed (where applicable), and potential faults identified & resolved before they become an issue.

If you have multiple items of medical equipment that require annual servicing, why not ask for a quotation for a multi-service deal? The more pieces of equipment we service in a single visit, the higher the discount we can offer - lower prices and less downtime - perfect for a busy Veterinary practice.



## PLANNED MAINTENANCE AGREEMENTS

### PMA Benefits

- Annual service, excluding parts (10% discount on parts)
- 12 months remote support
- Priority loan equipment
- Prioritised response for breakdowns (10% discount on parts and labour in the event of a breakdown)

### PMA Service Contract (New Sales)

- To be sold at the time of the equipment sale
- Discount: 3 years servicing for the price of 2
- Benefits: Service Cost Savings + PMA Benefits
- Terms: 3 year contract – invoiced annually post service

### PMA Service Contract

- Can be taken up at any point; equipment may require inspection to ensure its condition
- Discount: 17% on Servicing RRP's
- Benefits: Service Cost Savings + PMA Benefits
- Terms: 3 year contract – invoiced annually post service

### No Contract

- Annual Servicing Fee - invoiced after the work is carried out

For servicing prices and more information on servicing agreements please email [pmacontracts@photon surgical systems.co.uk](mailto:pmacontracts@photon surgical systems.co.uk)

## EQUIPMENT

## WE CAN SERVICE



- Anaesthetic Machines
- Autoclaves
- Centrifuges
- Dental Carts
- Electrosurgical Units
- Infusion Pumps
- Insufflators
- Monitors
- Oxygen Concentrators
- Scavenging Systems
- Suction Units
- Syringe Drivers
- Ultrasound Machines
- Vaporisers
- Warming Systems
- Washing Machines
- X-Ray CR
- X-Ray DR
- X-Ray Generators

KEEPING YOUR  
EQUIPMENT  
RUNNING

